



**BERGEN COUNTY HOUSING, HEALTH AND HUMAN SERVICES CENTER**

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**JULIA M. ORLANDO, CRC, ED.M, MA**  
DIRECTOR

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Dear Shelter and Community Guests:

Please be advised that all of us here strive to make the Center a safe place to stay, work and receive services. In order for that goal to be realized, the Center has a zero tolerance for any kinds of violence or behavior that threatens the safety and well being of everyone.

- Any verbal threats to hurt someone (staff, security or another guest) will result in discharge from the Center.
- Any threats to kill another person (staff, security or another guest) will result in a discharge from the Center and may result in an arrest.
- Any acts of physical aggression towards another person (staff, security or another guest) will result in discharge and may result in criminal charges.
- Any act of aggression towards Center property will result in discharge from the Center.

When any of the above behavior occurs, the Bergen county police will be called and will take whatever actions are warranted. Any person who engages in the above behavior will be banned from all Center services. It does not matter if the person did not intend to harm another person...verbal threats are treated as seriously as actual physical violence.

There are no exceptions to this rule.

Sincerely,

Julia Orlando