



BERGEN COUNTY HOUSING, HEALTH AND HUMAN SERVICES CENTER

120 SOUTH RIVER STREET
HACKENSACK, NJ 07601-6908
(201) 336-6475
Fax: (201) 488-9298
TDD: (201) 343-2185

JULIA M. ORLANDO, CRC, ED.M, MA
DIRECTOR

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Procedure for Management of Medical Emergencies

All medical emergencies (medical, psychiatric and/or substance abuse related) require attention from the nursing staff.

- Emergency Medical Services (Ambulance, EMT'S) should be used only in true emergencies.
- Medical personnel (Center Nurses) are the only ones who are authorized to make the decision when they are present **IN THE BUILDING**.
- Therefore, all Center staff and Security staff must first check with the nursing staff before calling 911.

If the nurses are not in the building, then management in the building (Center Director or Shelter Manager) must be notified before calling 911.

If no one listed above is present in the building, then security and on-site personnel are authorized and expected to make the determination if 911 should be called.

All other non-medical emergencies requiring police involvement will be determined by security regardless of the staffing on-site. Security is required by their own regulations to report any situation they believe requires police intervention.

Bergen County Incident Report Policy and Reporting will be followed for any incident occurring in or around the grounds of the facility.