



BERGEN COUNTY HOUSING, HEALTH AND HUMAN SERVICES CENTER

120 SOUTH RIVER STREET
HACKENSACK, NJ 07601-6908
(201) 336-6475
Fax: (201) 488-9298
TDD: (201) 343-2185

JULIA M. ORLANDO, CRC, ED.M, MA
DIRECTOR

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GRIEVANCE/APPEAL PROCEDURE

Appeal Process Steps to take:

If an individual is not accepted for shelter or has been negatively discharged, they may appeal this decision as follows:

- For individuals denied shelter admission or discharged from the shelter on a clinical basis they should contact the Coordinator for Program Services and if the issue is not resolved they should contact the Center Director and finally the Housing Authority of Bergen County.
- For individuals who are denied shelter admission or discharged from the shelter for all other reasons should contact the Program Manager and if the issue is not resolved they should contact the Shelter Manager and if the issue is not resolved they should contact the Center Director and finally the Housing Authority of Bergen County.